

REACHING THE RIGHT CARE

When you or a loved one is critically ill or seriously injured, you want the best care -- even if it is somewhere else. Medway Air Ambulance provides high-quality medical flights so adult and pediatric patients can receive the specialty care they need.

A companion passenger is welcome to accompany the patient on the flight.

Complete Coordination

With domestic and international capability, we coordinate all of the air and ground logistics from start to finish. We handle insurance authorizations to simplify the process and streamline patient transfers.

The Right Team

Our fleet of aircraft are equipped as intensive care units, so our experienced clinicians can ensure patients are safe and well cared for throughout the flight.

Whether the trip is a few hundred miles or several thousand, you can count on the Medway team to deliver outstanding care.



RECOGNIZED FOR SAFETY, QUALITY, AND EXCELLENCE

We work hard to earn the trust of healthcare professionals, patients, and their families. Our medical program and aviation operations exceed air ambulance industry standards.

Medway Air Ambulance is accredited for safety and high-quality care by EURAMI and NAAMTA. You can depend on us.



SPECIALTY CARE

- Adult and Pediatric illness and injury
- Neonatal transports
- Worker's Compensation transports
- Travel Assistance - international and domestic flights



For a digital version



Your Road to Recovery.
Comprehensive Care and Service **24/7**



Medway
Air Ambulance

Toll Free 800.233.0655
International +1.770.963.1412
medwayair.com

Medway is a direct air carrier and FAA Part 135 license holder. Such carriers maintain full operational control of all aircraft performing flights for its patients.

WHEN THE ROAD TO RECOVERY ISN'T A ROAD AT ALL



Air Ambulance Patient Guide



Medway
Air Ambulance



CONTINUOUS SERVICE AROUND THE CLOCK

Our coordination team is available for you 24/7. When you request a flight quote, it is helpful to have the following information:

- Patient's location and destination
- Present medical condition
- Reason for medical flight
- Patient's insurance information

INSURANCE MANAGEMENT PROCESS

As a trusted in-network provider for several health plans, we work with all insurance companies. We also safely transport Worker's Compensation and Travel Assistance patients.

The Medway team...

- Communicates with insurance
- Verifies eligibility and benefits
- Handles flight authorizations

COMPLETE COORDINATION FROM START TO FINISH

We simplify air medical transfers by handling all of the details.

The Medway team...

- Manages air and ground logistics
- Communicates with sending and receiving facilities
- Reviews medical records to prepare in-flight care plan
- Provides transport itinerary

AVIATION EXPERTISE

Medway Air Ambulance owns and operates a fleet of medically-configured jet aircraft with domestic and international capability.

We hold an ARGUS Platinum Rating for aviation excellence and we are a Department of Defense approved air carrier.



QUALITY CARE AND SPECIALTY TEAMS

Our experienced clinicians provide attentive care on every transport. Medway's medical team pairs Critical Care Flight Nurses with Flight Paramedics or Respiratory Therapists.

Safe Transitions of Care

Our medical team...

- Receives clinical briefing at sending facility
- Transports patient to airport
- Monitors patient in-flight and on ground ambulance to receiving facility
- Provides ICU-level care if needed
- Presents a full medical report to receiving facility

Pediatric Team for Neonatal Transports

Our highly-trained Neonatal Team uses advanced medical equipment to safely transfer our smallest patients. One parent or guardian is welcome to accompany their child during transport.